

THE ELEKTRIKOOPNEWS:



The Official newsletter of Misamis Oriental-1 Rural Electric Service Cooperative, Inc.
November - December 2020 · Issue No. 09-11

MORESCO-1 Extends Covid Assistance to Family of Scholar

MORESCO-1 through its Corporate Social Responsibility program has continued assisting its one and only scholar amidst the effects brought about by the COVID-19 pandemic. Aside from its usual monthly scholarship stipend, MORESCO-1 extended one-time grocery assistance to the family of Ronron L. Erestingcol of Hinigdaan, El Salvador City, Misamis Oriental last November 4, 2020.

The Erestingcol family received a Php 10,000 grocery assistance personally delivered by representatives of the MORESCO-1 Corporate Group and Laguindingan Service Area Marketing Team.

21 year-old Ronron is the second born among



four children. His father is a minimum wage earner, a construction worker. His mother on the hand sells kakanin and other snack items for a living. With the onset of the COVID-19 pandemic, both of his parents lost their jobs. With three of them in college, the pandemic posed as a real challenge to Ronron's

family.

The MORESCO-1 Board of Directors and Management are aligned in its goal of providing service beyond electricity. Thus, they pushed towards providing relevant support to Ronron and his family especially at this unusual time.

Marilyn, Ronron's mother, expressed her heartfelt appreciation and gratitude to MORESCO-1 for extending such assistance to her son and their family. She is hopeful that MORESCO-1 will be able to provide help and support to more families in the coming years.

41st Philreca AGMM: an online celebration



Despite all the trials brought about by COVID-19, the Philippine Rural Electric Cooperatives Association, Inc. (PHILRECA) management was able to conduct the first ever virtual PHILRECA AGMM which brought together the 121 electric cooperatives

(ECs) from across the country.

Last December 1-4, 2020, PHILRECA held the 41st PHILRECA Annual General Membership Meeting, Year-End Strategic Conference and Thanksgiving via Zoom with the theme "Charging

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2020 AGMA GOES VIRTUAL

MORESCO-1 Board of Directors and Management were quite apprehensive about carrying out 2020 AGMA due to the numerous challenges brought about by the health crisis we are currently in. After numerous deliberations, the BOD and ManCom were able to unanimously decide that the 2020 AGMA shall be conducted virtually, via Zoom.

Last November 13, 2020, while member-consumer-owners were in the comfort of their homes, they were still able to actively engage and participate in the first ever virtual AGMA of MORESCO-1. MORESCO-1 Board of Directors and Management Committee were on board during the said event

in order to give light to the queries and concerns of the member-consumer-owners through their reports and in the open forum portion of the event. Aside from the open forum, member-consumer-owners also participated in an online raffle where they had a chance to win Php 500.00 discount for power bills.

While we embark on a "new normal," MORESCO-1 has proven its dynamism exhibited in its willingness to adapt and embrace new technology. With the guidance and leadership of the BOD and ManCom, the technical volunteers and different departments were able to carry out and ensure the smooth and successful conduct of the first ever virtual AGMA.

WINNING BATTLES IN THE CHANGING ENVIRONMENT



NEA: Electricity connections hit 14 million mark

NEA and the ECs have crossed yet another milestone in the rural electrification program despite the disruptions caused by the coronavirus pandemic.

The NEA, in partnership with the 121 non-profit power distribution utilities across the country, passed the 14 million mark in consumer connections after electrifying over 150,000 new consumers in the third quarter of the current year.

As of September 30, 2020 data from the NEA Information Technology and Communication Services Department (ITCSD) showed the overall consumer connections have reached 14,008,603 within the coverage areas of the ECs.

"This is a testament to the hard work, dedication, and commitment of the agency and the 121 ECs nationwide to provide electricity to the remaining households in remote and rural areas despite the coronavirus restrictions," Administrator Masongsong said.



NEA shifts to 'virtual' factory acceptance test for off-grid solar project due to COVID-19 restrictions

In light of the coronavirus disease 2019 (COVID-19) pandemic, NEA has started the virtual inspection for its off-grid rural electrification project.

NEA Total Electrification and Renewable Energy Development Department (NEA-TEREDD), together with the Iloilo III Electric Cooperative, Inc. (ILECO III) recently completed the conduct of virtual Factory Acceptance Test (FAT) or FAT-Light for the solar photovoltaic (PV) mainstreaming project intended for off-grid communities.

FAT-Light, as NEA TEREDD explained, is a series of tests carried out via video conferencing technology to ensure the "quality and the workmanship of the solar home system units" prior to delivery and installation to a beneficiary.

Due to the pandemic situation, the NEA is forced to look for other means of conducting the FAT without compromising the safety and health of its employees and partner ECs, while also ensuring the quality of equipment being procured. FAT-Light is patterned after the normal FAT. The same criteria and standards are being observed using the same checklist as with the normal FAT. The only difference is that it is conducted via online platform.



85 electric co-ops get highest rating in 2019 performance assessment

NEA announced that 85 out of 121 electric cooperatives (ECs) in the country earned the highest rating of AAA in the 2019 EC Overall Performance Assessment.

Of the 85 ECs that obtained the AAA rating, 30 ECs garnered a score of 100 points in all the performance parameters. All ECs in Regions I (Ilocos Region), VI (Western Visayas), VIII (Eastern Visayas), and Caraga notched the AAA status, maintaining their excellent performance.

Results of the 2019 overall performance assessment also showed that 85 percent or 103 ECs were evaluated by the NEA as either AAA, AA, or A status. At least 11 ECs improved in their scores in all performance levels.

The results of the 2019 EC Overall Performance Assessment and Size Classification will serve as the basis for the adjustments of salaries, benefits, allowances and incentives of EC officials and employees.



Recognitions/Citations received by NEA

In its aspiration to provide its various stakeholders with quality service, NEA ensures that its processes conform to the governance standards and directives of its regulatory and supervisory bodies namely DOE, GCG, PCOO, CSC and Office of the Malacanang, among others.

In the last quarter of 2020, NEA has been cited and conferred with numerous awards recognizing its diligent compliance to Government Energy Management Program (GEMP) of the Department of Energy (DOE), Freedom of Information (FOI) Program of the Presidential Communications Operations Office (PCOO), Citizens' Complaints Hotline or Hotline 8888 of the Office of Malacanang, and Corporate Governance System of the Governance Commission for GOCCs (GCG).

Also, NEA received a 100% satisfaction rating from its customers, the ECs, as shown in the results of the 2020 Customer Satisfaction Survey conducted by the Market Relevance Corporation (MRC), a Third Party Research Agency.



NEA's anniversary, National Electrification Awareness Month celebrations go online amid coronavirus pandemic

NEA held the celebration of the 11th National Electrification Awareness Month (NEAM) and its 51st Founding Anniversary online as the spread of the coronavirus disease 2019 (COVID-19) continues in the country.

Anchored on the theme "Charging for the Future: Moving for a Resilient Rural Electrification Program," this annual observance coincided with the NEA's 51st founding anniversary.

Unlike the previous years, most of the celebration activities this year were done virtually due to the threat of health crisis in the country, including the holding of the NEA-EC Consultative Conference, as the ban on mass gatherings was in place.

The annual celebration kicked off with an online Thanksgiving Mass on July 28, which was officiated by Rev. Fr. Jerry Orbos and participated in by the officials and employees of electric cooperatives (ECs) from their respective offices followed by a Virtual Press Conference attended by the Energy beat reporters.

From July 29 to 31, all ECs simultaneously conducted nationwide line clearing activities throughout the country as contained in a memorandum issued by Administrator Masongsong emphasizing the importance of said undertaking in carrying out the objectives of Republic Act No. 11361, or the Anti-Obstruction of Power Lines Act.

This activity also helped in letting the public know how these line clearing activities will ensure unhampered flow of electricity, and satisfactorily meet the electricity needs of every consumer, especially under the New Normal environment.

Meanwhile, the NEA joined the rural electrification sector led by the Philippine Rural Electric Cooperatives Association (PHILRECA) in paying tribute to all line workers of ECs across the country during an online Linemen Appreciation Day event held on August 3, 2020.

The NEA chief also expressed his support to House Bill No. 472, introduced by the Power Bloc representatives, that seeks to declare first Monday of August every year as "National Linemen Appreciation Day" in recognition of the role that line workers play in rural electrification.

As a culminating activity, NEA, through the Human Resources and Administration Department and in cooperation with the Samahang Makareporma na mga Kawani ng NEA (SAMAKAREN), the agency's recognized union, held a community outreach project on August 26.

Some 300 personal protective equipment (PPE) were distributed to the Covid 19 frontliners in three neighboring hospitals namely East Avenue Medical Center, Philippine Heart Center and National Kidney and Transplant Institute.



KEEPING THE ALLIANCE STRONG IN PURSUIT OF RURAL ELECTRIFICATION



FIND US ONLINE FOR MORE INFORMATION

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from page 1 **41st Philreca AGMM**



for the Future: Strengthening the One EC MCO Movement Towards a Resilient Rural Electrification Program.” The 41st AGMM was well attended by the electric cooperatives with a total attendance of 1,441.

For this year’s celebration, NEA Administrator Edgardo R. Masongsong chose Misamis Oriental – 1 Rural Electric Service Cooperative, Inc. (MORESCO-1) as his headquarters to participate in the event. One EC MCO Consultant and former MORESCO-1 Board President Dr. Pedrito H. Baculio also graced the virtual 41st AGMM with his presence.

On its first day, the Power Bloc Representatives gave their inspirational and solidarity messages to the employees of the ECs. They also shared their continuous plight in pushing for the success of the rural electrification movement with the help and support of the ECs. Also on board during the virtual AGMM were Senator Juan Miguel Zubiri, Senate

Committee on Energy Chairman; House Speaker Lord Allan Velasco; House Committee on Energy Chairman Juan Miguel “Mikey” Arroyo; and Deputy Speaker Michael Romero.

The second day of the event was dedicated for technical learning sessions conducted by the different allied organizations and industry partners. Meanwhile, Engr. Nikki Tortola, Deputy Administrator for Technical Services of NEA and Atty. Maria Corazon Gines of the Energy Regulatory Commission (ERC) talked about the various accomplishments of the ECs. The third day of the event was allocated for the ECs to direct their concerns to the PHILRECA Board of Directors and a Strategic Conference of the EC allied organizations. The last day of the event was the most awaited – The 2020 PHILRECA Awards from the Wires. This was where the efforts and hard work of all the electric cooperatives were given due recognition.

Although held virtually, the 41st PHILRECA AGMM was truly a successful one. With the help of modern day technology, ECs were able to connect and interact with each other and the different allied organizations and partners.



MORESCO-1 Powerband Wins 3rd Place in 41st Philreca AGMM Songwriting and Music Video Competition



MORESCO-1 Powerband, MORESCO-1’s very own band, bested 120 other electric coop representatives and bagged 3rd place in the recently concluded 41st PHILRECA AGMM Songwriting and Music Video Competition.

Their song entitled “Musikang Liwanag at Pag-asa” was an original composition by Mr. Danilo J. Vicente, Powerband’s keyboardist. The song highlighted the hardwork of line workers as “sundalo ng pa-ilaw” who has brought light into the lives of the community.



The team was composed of the following members:

1. Luisito Wabinga – Bass Guitar
2. Mark Dal – Lead Guitar
3. Danilo II Vicente - Keyboardist
4. Lemuel Valledor – Drums
5. Eugene Andrew Magriña – Male Vocals
6. Annalyne Nacua – Female Vocals

MORESCO-1 Ends 2020 with a Bang Garnering 9 Prestigious Awards from Philreca



MORESCO-1 once again topped its game in the year 2020 as it grabbed nine (9) awards during the PHILRECA Awards from the Wires virtual ceremony last December 04, 2020. The PHILRECA Awards from the Wires is gauged on the overall performance and commitment of the electric cooperatives to its core advocacy of providing excellent service to MCOs and total reliable rural electrification.

The awards received by MORESCO-1 were as follows:

1. **Paramount Achievement Award** – given to ECs with exemplary performance as triple A (AAA) category electric cooperative
2. **Guts and Grit Award – On Grid**
3. **Prompt Payor Award** – awarded to ECs for committing itself to timely and efficient settlement of its obligations to PHILRECA

4. **MCO Champion Award** – for attaining a high attendance rate of its member-consumer-owners during the EC’s AGMA

5. **Special Citation for ECs with Fully Liquidated Subsidy Fund for Rural Electrification** – given to ECs that successfully implemented projects that have strengthened the rural electrification program and for efficiently providing a complete liquidation of subsidy funds for said initiatives

6. **Limelight Award** – given to EC front runners in the pursuit of total electrification and sustainable rural development

7. **Extra Mile Award** – given to ECs that implemented the Pantawid Liwanag Program, as well as other initiatives that are aimed to uplift the lives of the MCOs

8. **Constant Contributor Award** – awarded to ECs for their continuous support to the goal of the One EC Network Foundation, Inc.

9. **Strong Commitment to Brotherhood Award** – given to ECs with unwavering support and for upholding the true spirit of Bayanihan in helping the affected ECs and MCOs during Tisoy, Ursula, Ambo, Quinta, Rolly, and Ulysses through the Power Restoration Rapid Deployment-Task Force Kapatid (PRRD-TFK)

MORESCO-1 indeed lived up to its core value of excellence in the year 2020 as it notably coveted the above-mentioned nine (9) awards from PHILRECA.



Ceremonial Turn Over of Responsibilities



Employees are the heart and soul of an organization or company. When employees are engaged and well-aligned with the vision and goals of an organization, it produces a wave of positive impact.

Last December 07, 2020, MORESCO-1 General Manager Engr. Jovel B. Ubay-ubay and Human Resources Development Department Manager Fatima A. Tan led the ceremonial turn-over of responsibilities

ceremony during the Monday convocation.

The employees newly tasked to take the leadership helms in the organization were:

Engr. Ronaldo Maghuyop as the new System Operation

Chief;

Engr. Jojiepril Legaspi as the new Special Equipment Services Chief; and

Engr. Clark Balaod as the new Occupational Health and Safety Officer.



Gift Giving for Employees

Despite the challenges brought about by the threat of COVID-19, the MORESCO-1 Management Committee and Board of Directors looked for ways to ensure that the personnel system will be given tribute to sincerely thank them for their invaluable contribution in ensuring reliable and quality electric service for the MCOs.

Last December 23, 2020 a total of 540 Christmas gift packs worth Php 600.00 composed of assorted grocery items were heartily distributed to the MORESCO-1 personnel system.

COVID-19 will not be a hindrance to ensure that personnel system will have a joyous and meaningful celebration of Christmas.



MORESCO-1 Community Organizers Up Close with Member-Consumer-Owners in the Barangays



While we are continuously battling the unseen enemy, COVID-19, MORESCO-1 Community Organizers untiringly carry out their commitment to member-consumer-owners. Monthly

community consultations, IEC campaigns regarding financial downloading, livelihood programs among many other activities continue to this date. From October 30 to November 15, 2020, the community development

officers conducted a series of virtual district assemblies. MCO Officers, MSEAC members along with each of the districts' Municipal Mayor and Board of Director were present during the said event. During the virtual

district assembly, the Board of Directors presented the state of the district address and resolutions from the MSEAC, MCO Organization, and Barangay Council were also discussed during the event.



Lugait MCOs sharing a laptop to attend the first virtual district assembly



Signing of Financial Downloading MOA in Barangay Aluna, Initao



MCO Meeting in Nangcaon, Opol



Meeting with Learning Sites Owner Producers on their livelihood programs represented by Ciervo Farm Robusta Coffee, Square Foot organic gardening, duck urban farm, Organic Soil Mixing requesting allocation for MCO Training for livelihood programs



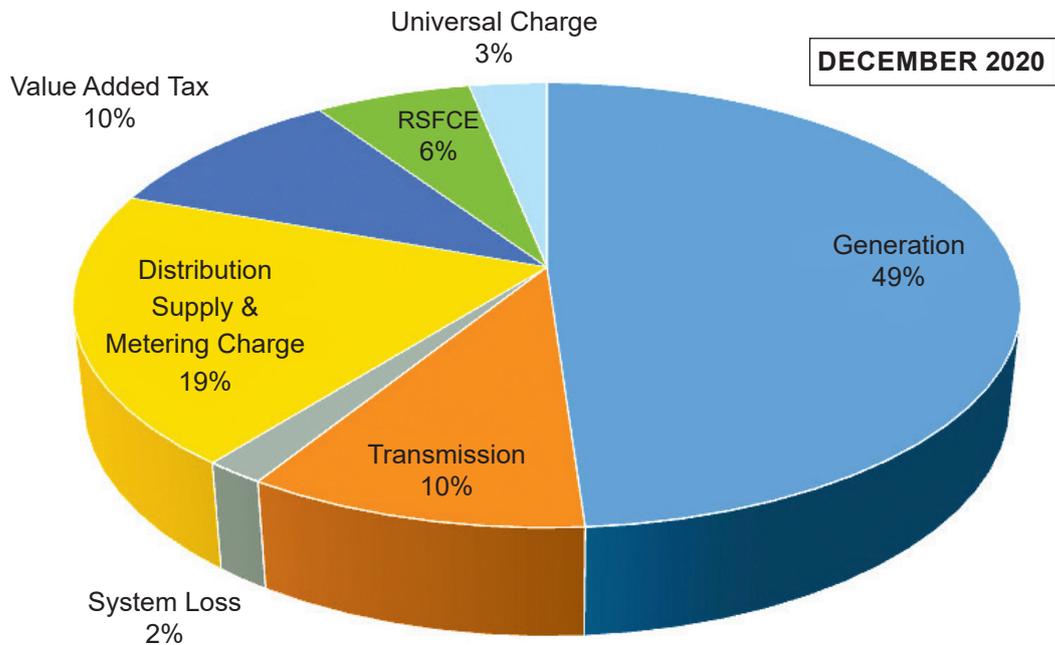
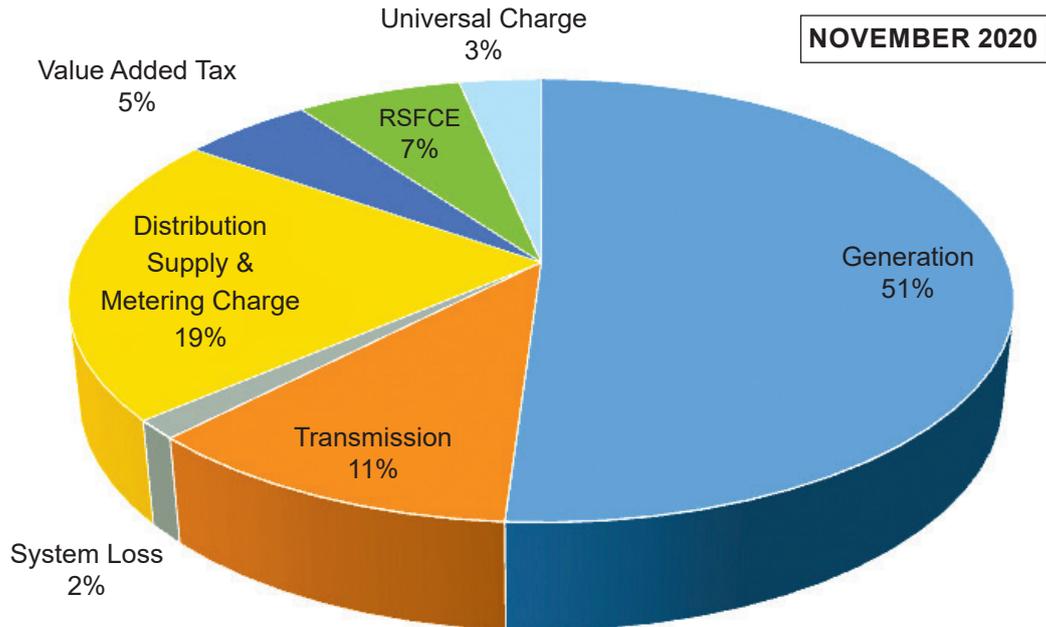
Signing of Financial Downloading MOA in Barangay Baikington, Cagayan de Oro together with Area Manager Engr. Marlon Guinita

Asa Padulong ang Imong Gibayad sa Kuryente?

Sa kamatuoran, bisan paman sa kadaghanon sa charges nga ga reflect sainyong mga billing statement matag bulan, dili tanan niini ang mupaingon sa MORESCO-1.

Kung atong subayon pag-ayo ang November ug December 2020 residential rates, 19% lang sainyong actual bill ang mopadulong kang MORESCO-1.

Ang atong MORESCO-1 isip mao ang distributor sa atong naangkat nga kuryente ug nagpahilona aron kini moabot tagsa-tagsa ka panimalay ug ang dako nga pursyento sa inyong gi bayad ato ra usab nga ibayad sa atong naangkat nga kuryente kay kini "PASS-ON" lamang nga charges



POWER RATE Updates 2021
RESIDENTIAL CONSUMERS
 For the billing month of **JANUARY**
10.27 /kWh

ADUNAY PAGSAKA SA PRESYO SA KURYENTE BALOR UG **P0.1970** per kWh TUNGOD SA PAG-USWAG SA GENERATION RATE, LIFELINE RATE, POWER ACT REDUCTION RATE, SENIOR CITIZEN'S SUBSIDY RATE UG NEW FIT ALL RATE. LAKIP ANG REINSTATED PROMPT PAYMENT DISCOUNT

Kini taliwala sa pag-ubos sa Inter-class Cross Subsidy Adjustment, System Loss Rate, Transmission Rate ug RPT Current Rate.

SALAMAT SA INYONG MAKANUNAYON NGA SUPORTA.

POWER RATES UPDATE 2020
For RESIDENTIAL CONSUMERS

JANUARY	Php 10.32 /kWh
FEBRUARY	10.39 /kWh
MARCH	10.19 /kWh
APRIL	10.15 /kWh
MAY	10.91 /kWh
JUNE	10.62 /kWh
JULY	9.98 /kWh
AUGUST	10.53 /kWh
SEPTEMBER	10.89 /kWh
OCTOBER	10.27 /kWh
NOVEMBER	10.05 /kWh
DECEMBER	10.08 /kWh

ADUNAY GAMAY'NG PAGSAKA SA PRESYO SA KURYENTE BALOR UG **P0.0278** per kWh TUNGOD SA PAGSAKA SA GENERATION RATE, SYSTEM LOSS RATE, POWER ACT REDUCTION UG RPT RATE.

Taliwala sa pag-ubos sa Lifeline ug Transmission Rates

SALAMAT SA INYONG MAKANUNAYON NGA SUPORTA.

GOOD NEWS!
 ALANG SA MGA MEMBER-CONSUMER-OWNERS (MCOs)

Pwede ka nang mag-inquire sa imong **BILL** ug uban pang services gamit ang imong cellphone!

MAG-REGISTER LANG!

TO REGISTER, E-type ang **REG**(space) imong account number ug e-send sa 0917-325-8560

FOR BILL INQUIRY, E-type ang **BILL** (space) imong account number ug e-send sa 0917-325-8560

FOR OTHER SERVICES, E-type ang **HELP** ug e-send sa 0917-325-8560

Onwards to a **BETTER BRIGHTER STRONGER**

INVESTORS IN PEOPLE Gold

MORESCO-1

POWER BLOC SHEDS LIGHT ON “NO DISCONNECTION” POLICY

On the calls for the extension of the ‘no disconnection’ policy, #PowerBloc Representatives Presley De Jesus (Philreca Partylist), Sergio Dagooc (Apec Partylist), Godofredo Guya (Recoboda Partylist), and Adriano Ebcas (Ako Padayon Pilipino Partylist) express concern on its overall impact to the whole energy sector and its indirect effect to our economy.

The solons clarify that while the intent of the policy to ease the financial burden of the electric consumers is understandable, it is equally prudent, however, to consider the policy’s consequence on our economy.

“There will be a huge implication in the financial

stability of all stakeholders in the energy supply chain should a prolonged no disconnection policy is imposed by the government. And this disruption – bear in mind – is not just going to affect the energy sector. If electricity consumers default on their utility bills payments, then, the distribution utilities will eventually default as well to its power suppliers,” Rep. De Jesus explained.

Assistant Minority Leader Dagooc added, “If the distribution utilities failed to pay their obligations to their power suppliers such as the generation companies, then the generation companies would also not be able to pay their obligations and would

be unable to buy fuel or feedstock. And if they are unable to procure their fuel or feedstock to generate electricity, the economy will definitely be affected”.

Moreover, there are also calls for distribution utilities to extend the grace period on utility payments. Rep. Ebcas explains that electric cooperatives are non-profit distribution utilities with limited resources to support the consumers.

“Given the nature of electric cooperatives, it will be difficult for them to meet their financial obligations to their power suppliers without the payments from their member-consumer-owners”, he said.

Despite the financial limitations of the electric cooperatives, Rep. Guya emphasized the remarkable efforts throughout the country in alleviating the financial burden of the electricity end-users through the ‘Pantawid Liwanag Program’.

“The electric cooperatives understand the predicament of their consumers, which is why all electric coops participated in the ‘Pantawid Liwanag Program’ initiated by PHILRECA, their

umbrella organization. This program provided electricity subsidy to low-income and marginalized consumers to help them ease the effects of the pandemic”, he said.

The Power Bloc understands the plight of the electric consumers and have taken an active role in safeguarding their interest and in helping them tide over this crisis. Since the onset of the pandemic last year, the solons initiated the calls for extension on utility payments and sought the support of the ERC, DOE, IEMOP, PSALM, and the generation companies in anticipation of the needs of the consuming public.

With their strong effort to help the end-users, House Bill 8145 or An Act Extending the Implementation of Lifeline Rate, principally authored by the Power Bloc, was approved in Bicameral Conference last February 2. This bill aims to support the ‘lifeliners’ or the low-income and marginalized end-users in their electricity bills.

As the representative of the 121 electric cooperatives and the 14 million member-consumer-owners, the Power Bloc remains steadfast in their advocacy to protect the interest of their constituents. ###



Republic of the Philippines
DEPARTMENT OF ENERGY
(Kagawaran ng Enerhiya)

TO : ALL DISTRIBUTION UTILITIES
AFFECTED ELECTRICITY CONSUMERS AS STATED

FROM : SECRETARY OF ENERGY

DATE : FEB 05 2021

SUBJECT : ADVISORY ENJOINING ALL DISTRIBUTION UTILITIES TO
IMPLEMENT NO DISCONNECTION FOR LIFELINE CUSTOMERS

Last 03 February 2021, the DOE presented to the Cabinet its plan to assist the marginalized electricity consumers.

Pursuant thereto, all DUs are hereby directed to implement a NO DISCONNECTION POLICY due to non-payment of bills falling due by March 2021 for all electricity consumers whose consumption level are within the lifeline rate set by the Energy Regulatory Commission (ERC) for the DU’s franchise area. This shall apply to all unpaid regular bills and installment payments relative to various advisories of the DOE and the ERC.

Further, all electricity consumers (lifeline and non-lifeline customers) who are still unable to pay may coordinate with their DUs to enter into a socially equitable and manageable payment terms to prevent eventual disconnection of electricity services.

Notwithstanding, we seek the solidarity of those consumers who are capable to pay to settle their bills within the original due dates to help manage the cash flow in the energy supply chain and ensure the continuous supply of electricity.

Finally, for the information of all concerned electricity consumers, all DUs are further enjoined to post this Advisory in their respective websites and consumer welfare help desks.

Please be guided accordingly. Thank you


ALFONSO G. CUSI
Secretary

REPUBLIC OF THE PHILIPPINES
DEPARTMENT OF ENERGY
4000 P. DELA ROSA DRIVE
DOE-AGC-21000338



- Kadto lamang nagkonsumo sa 0-35 kWh ang DILI subject sa disconnection para sa mga bills nga mag due sa March 2021
- Atong pahinumdom sa atong mga MCOs nga adunay konsumo nga sobra sa 35 kWh ug adunay past due accounts before March 2021 sa pagbayad sa ilang mga bills aron malikayan ang perwisyo tungod sa disconnection
- Among kinasingsing nga paghangyo sa atong member-konsumedores sa pagsuporta sa atong MORESCO-1 pinaagi sa inyong tempranong pagbayad sa nakonsumo nga kuryente aron ato usab nga mapadayon ang atong makanunayon ug masaligang serbisyo

MORESCO-1 ACCREDITED PAYING CENTERS AND STATIONS:

- Talakag, Opol, Laguindingan, Manticao Service Areas
- Canitoan Sub-Office
- Lumbia, Alubijid, Initao, Libertad, Naawan Paying Stations
- SM Malls Paying Centers
- SAVEMORE Paying Centers
- UCPB – Bulua, CDO
- Chinabank Savings – Cogon, CDO
- Robinsons Bank–Limketkai, CDO
- Rural Bank – El Salvador City, Gitagum
- AIM Coop – Lugait
- GCash
- ECPay at 7-Eleven

CONTACT INFORMATION:

- **Laguindingan Service Area**
 - National Highway, Poblacion Laguindingan, Misamis Oriental
 - 0917-848-1624
- **Manticao Service Area**
 - E. Balabat St., Purok 10, Poblacion, Manticao, Misamis Oriental
 - 0998-554-7020
- **Opol Service Area**
 - J.P. Montales Street, Poblacion, Opol, Misamis Oriental
 - 0917-709-1549
- **Canitoan Sub-Office**
 - District 2, Macapagal Drive, Canitoan, CDO (Blue Oil Gasoline Station)
 - 0917-706-3151
- **Talakag Service Area**
 - Barangay 1, Poblacion, Talakag, Misamis Oriental
 - 0917-553-5232

24 Hour Customer Service Hotline Numbers:

Globe: 0917-325-8560 (Texts) • 0917-794-8314 (Calls)
Smart: 0920-955-8560 (Texts) • 0949-889-2047 (Calls)

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